

TERMS AND CONDITIONS – GENERAL



1. Website content

Kent Music (KM) makes every effort to ensure that the information on its website is accurate and up to date. However, KM cannot accept responsibility for any loss or inconvenience caused by relying on inaccurate information contained on its site.

2. Website links

Kent Music is not responsible for the content of external websites. The inclusion of a link to an external website from kent-music.com should not be interpreted as an endorsement of that website or its owners, including their products and services

KM cannot guarantee that these links will always function correctly, and we have no control over the availability of the linked pages. KM advises public users to read the privacy policies on all websites they visit.

3. Events

Kent Music cannot accept responsibility for publicised events that are not organised by Kent Music.

4. Data Protection

Kent Music is committed to safeguarding your personal information. Whenever you provide such information, KM is legally obliged to use your information in line with all laws concerning the protection of personal information, including the Data Protection Act 1998. For more details, see our [Privacy Policy](#).

5. Third Party Data Usage

Kent Music never passes on personal details of students, staff or contractors without their express permission. For more details, see our [Privacy Policy](#).

6. Your agreement

By entering your details in any fields within the website, you are consenting to Kent Music contacting you and providing you with the requested information and/or services. For more details, please refer to our [Privacy Policy](#).

7. Refund policy

Once we have been made aware of any refund due to you due to overpayment or non-delivery of services, we will send you an email to notify you that we have received all of the required information. We will also notify you of the approval or rejection of your refund.

If the refund is approved, then it will be processed within 3 working days.

8. Cancellation

Under the Consumer Contracts Regulations (2013) you have 14 days from entering into a service contract with Kent Music in which you can cancel it. If you agree to the service starting within the 14 day cancellation period, you will still need to pay for any service from which you have benefited.

9. Terms and Conditions Review

Kent Music reserves the right to review these terms from time to time, normally at the end of an academic year. In the event of any changes to our terms and conditions, you will have the option to accept the revised terms if withdraw from our services.

If we inform you of any significant changes to these terms that would be disadvantageous to you without providing sufficient notice for you to withdraw from the Agreement by the specified date, you will not be obligated to pay any administration charge or late discontinuation charge for the subsequent term.

This Agreement is governed by English Law.